

Tri-Global Mobile Utility Suite 5.0

Performing a Force Format

Tri-Global recommends performing a Force Format on your mobile device before installing Mobile Utility Suite 5.0

****WARNING**** *performing this action will bring the device back to factory defaults. User added data and programs will be removed. It is good practice to back up any data you wish to save or do not already have a back up of before performing the format. *Tri-Global is not responsible for any loss of data**

Please read the instructions for your device below.

2008 Series Instructions...

To reset the handheld to the factory default settings:

1. Press and hold the two application buttons on the handheld. GREY MINUS SIGNS (-)
2. While holding the buttons, use the tip of the stylus to lightly press the **RESET** button.
3. Keep holding the two application buttons until the handheld restarts, and a blue screen with instructions pops up.
4. Follow the on-screen instruction to continue the factory reset.



2005 Series Instructions...

To reset the handheld to the factory default settings:

1. Press and hold the **GREEN** power button on the handheld until the screen turns off.
2. As soon as the screen turns off, quickly press and hold both application buttons. The GREY MINUS SIGNS (-)
3. Keep holding the two application buttons until the handheld restarts, and a blue screen with instructions pops up.
4. Follow the on-screen instruction to continue the factory reset.



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Nomad Series Instructions...

For the Nomad Series the procedure is labeled as a Clean Boot. You will performing an erase of the persistent store.

To erase the persistent store:

1. Hold down the **GREEN** power button and the right application key simotamiously to display a countdown.
2. Continue to hold down both keys until it counts down to zero, followed by a brief appearance of the boot screen.
3. Continue to hold both keys down until a screen appears warning that if you continue, this operation will clear the persistent store.
4. Follow the instructions on the screen **ONLY** if you want to completely clear your unit.



Juno Series Instructions...

To reset the handheld to the factory default settings:

1. Power off the Juno completely by pressing and holding the **POWER** button on the side of the device for 5 seconds.
2. Press and hold the two application buttons on the device, the two minus signs (-)
3. While holding the two application buttons, press the **POWER** button.

